



**MOTOR INDUSTRY OMBUDSMAN
OF SOUTH AFRICA**

FOUNDER MEMBER OF THE OMBUDSMAN ASSOCIATION OF SOUTH AFRICA NPC
2001/004871/08

TEL: 0861 1 MIOSA (64672) TEL: 010 590 8378 FAX: 086 630 6141
SUITE 156, PRIVATE BAG X025, LYNNWOOD RIDGE, 0040
E-MAIL: info@miosa.co.za
www.miosa.co.za

20 April 2020

Dear Motor Industry Participant and consumers

COVID-19 NATIONAL SHUTDOWN

On the 23rd of March 2020 President Cyril Ramaphosa addressed the nation regarding the Coronavirus pandemic, calling for a national shutdown from the 26th March 2020 until the 16th April 2020 and on the 9th April 2020 extending the lockdown to the 30th April 2020.

The office of the Motor Industry Ombudsman of South Africa (MIOSA) hereby supports the President and will be closing our doors for this period. All key staff members of the MIOSA will work remotely to continue services and support to the industry and consumers alike.

Please note that as we are dedicated to the industry and consumers we advise that we will make up lost time during the course of the year.

Please keep safe during this period.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J.H.L. van Vreden', is written over a horizontal line. The signature is fluid and cursive.

Mr J.H.L. van Vreden
Motor Industry Ombudsman of South Africa

Board of Directors:
Chairperson: Dr. M. Phosa
Executive Directors: J.L. Krause, J.H.L. van Vreden (Ombudsman)
Non-Executive Directors: I Opperman, D Terblanche, S Tleane