



PORSCHE



Very Urgent Security Alert: Industry Wide Motor Theft Scam

Dear Dr Jan Hendrik Lodewyk van Vreden

Porsche South Africa has been informed of the resurgence of an industry wide motor theft scam in which you may very well be the next target.

A very sophisticated and well organised crime syndicate is targeting owners of high value cars, pretending to be employees of the manufacturer/dealership, and using intercepted email addresses or masked telephone numbers which often display as a number of the manufacturer/dealership, informing the owner that their vehicle will be collected by the manufacturer/dealership for critical safety recall work or other maintenance work to be carried out at one of their service centres.

On many occasions, these criminals obtain information and/or details of you and your family by way of telephone calls

and/or on social media platforms.

These criminals may know your home or work address and will try to make arrangements to collect your Porsche from you for transport to your Porsche Centre.

THIS WILL BE AN ATTEMPT TO PERSUADE YOU BY FRAUDULENT MEANS TO HAND OVER YOUR PORSCHE WITH THE KEYS AND SERVICE BOOK TO THESE CRIMINALS!

A couple of days later, you would typically phone the dealership for an update, only to discover that the vehicle has in fact been stolen.

If you are contacted in this manner by anybody that you do not know personally, or in any manner that you find suspicious, IMMEDIATELY contact your Porsche Centre directly to verify whether the recall or repair request is legitimate, by using an alternative email address, or by using the cell phone of someone that you usually deal with at your Porsche Centre, and report the incident to the Service Manager or the Dealer Principal of any of our Porsche Centres.

We will either authenticate the original request or take the required action.

Best regards,

Toby Venter

Chief Executive Officer

Porsche South Africa